

Improvement Objective

IO 2 - Make Caerphilly a safer place to live

Outcomes:

1. Improve citizen perception in feeling safer in their community
2. Increase public confidence in services we deliver (in partnership)

Other evidence links:

 [IO 2 Media Releases - Evidence 2011-12](#)

 [Mar 2012 - IO2 & OA 6 Policy Watch Briefing](#)

 [IO 2 Community Payback Hours & Projects 2012-13](#)

 [Safer Caerphilly County Borough - web link](#)

 [CCBC: Street Care - web link](#)


 [Nov 2012 - CCBC: Dog Fouling Campaign - web link](#)

Media / Press Releases 2012/13:

 [160812](#)

 [110113](#)

 [200313](#)

 [210812](#)

 [280113](#)

 [210313](#)

 [051012](#)

 [070213](#)

 [050413](#)

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 [150213](#)

 [180413](#)

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 [190213](#)

 [080513](#)

A greener place Man gwyrdach



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[2012/13 - Progress Summary](#)

Good progress was made against this objective throughout the year with all deliverables deemed successful:

Partnership work to reduce 'Crime and Anti-Social Behaviour' (ASB) resulted in reductions of 31% in Police Recorded ASB and an 11% reduction in Overall Crime, compared to 11/12. The Safer Caerphilly Community Safety Partnership's priority area to reduce Anti-Social Behaviour and improve the street scene has received continued focus. Street scene issues have been dealt with through the Street Pride initiative, a key area of which has been to increase the number of fixed penalty notices issued for littering and dog fouling with 365 and 73 notices issued respectively compared to 136 and 59 in the previous year. Local Police Constables and Community Support Officers were accredited to issue fixed penalty notices this year to increase the coverage on our streets.

Anti-social behaviour continued to receive the full multi agency intervention approach through the 4 Strikes Anti-Social Behaviour process. The drop off rate between those entering at Strike 1 and those reaching Strike 4 was maintained at 99%. The Victims Champion service was enhanced this year with the Victim Support worker being trained to NVQ level in Mediation Service to assist victims and witnesses in problematic ASB cases. External CCTV cameras have been offered to high risk and vulnerable victims for the first time. Diversionary intervention and support has continued through the Youth Service Outreach Hub project and via direct intervention funded at the Youth Offending Service. Project Bernie, the grass arson reduction initiative, ran in wards that have historically experienced a problem with grassland fires in early spring. A Junior Community Safety Wardens scheme was introduced this year in our primary schools to teach year 4 and 5 children about the affect anti-social behaviour has on communities.

The night-time economy has received direct partnership focus with the commencement of the Safer Caerphilly After Dark initiative that brings together statutory and non-statutory partners to tackle issues that remain a concern around our pubs and clubs. The authorities sheltered housing complexes were established a No Cold Calling Zones bringing the total number of zones in the borough to 33.

Issues that have affected performance are the changes in The Regulation of Investigatory Powers Act (RIPA-surveillance and investigation legislation) that now prevents the same number of underage test purchases for alcohol taking place. There is a risk that ASB and crime reduction achieved in previous years cannot continue at the same pace and it is fully expected that as numbers of incidents decrease, percentage reductions may not be as substantial in the future.

Publicity campaigns continued throughout 12/13 in relation to reductions in ASB and crime in order to provide public reassurance. We also increased our CCTV network coverage.

From the Household Survey: The % respondents who agreed that CCBC and the police are dealing with crime and anti-social behaviour shows: 53% in 2009, 58% in 2011. The next Survey is not due until summer of 2013.

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Risks/Threats

Title	Original Date	Original RAG	Original Likelihood of occurrence	Original Impact	RAG	Likelihood of occurrence	Impact	Comment
Any increase in crime, disorder, anti-social behaviour, will change citizen perception in feeling safer in their community and affect public confidence in the services we (and our partners) deliver	01 Apr 2010	◆	4	3	◆	2	3	Crime disorder and anti-social levels decreased in 12/13 however citizens perceptions have not followed this trend. Partnership communications have offered re-assurance messages where possible.
Interventions to address crime, disorder, anti-social behaviour not resulting in an enhanced feeling of safety	01 Apr 2010	◆	3	3	◆	2	3	Publicity campaigns continued throughout 12/13 in relation to reductions in ASB, in order to provide reassurance. Managing this risk is considered to be core work of the Safer Caerphilly partnership.

Actions

Title	Comment	Overall Status	% Complete	RAG
01. Apply a robust "4 strike" process working in partnership to address perpetrators of anti-social behaviour	The Four Strike Process continued to be implemented throughout 12/13 to secure early interventions (preventing escalation) and reduce anti-social behaviour.	Fully Met	100	●
02. Deploy Community Safety Wardens on proactive patrols and in response to priorities identified by our communities, providing visible reassurance	We have maintained our compliment of Community Safety Wardens and continued to deliver a high profile presence within our communities throughout 12/13.	Fully Met	100	●
03. Ensure our community Safety Wardens confiscate alcohol to address underage drinking to enforce designated public places orders	Community Safety Wardens (CSW's) continue to enforce legislation in relation to consumption of alcohol in public. Designated Public Place Orders (DPPO's) were actively enforced and seizures made from under 18's. There were 142 items seized throughout 12/13.	Fully Met	100	●
04. Undertake targeted operations to tackle underage sales of alcohol	Throughout 2010/11 and 11/12, operations were put in place to address issues of underage and proxy sales of alcohol and we reported that this action was completed at the end of 2011/12. However, work continues on this action and in addition to the test purchase exercises being carried out, a successful 'proxy sales' operation has been carried out in partnership with police and Community Safety Wardens, targeting premises where alcohol was being supplied to children by adult members of the public.	Complete	100	●
05. Work with the Neighbourhood Policing Teams to promote 'No cold calling zones'	We reported at the end of 2011/12 that this action was completed. However, work is actually ongoing with a total of 33 CCBC run Warden Controlled complexes throughout the Borough due to be designated No Cold Calling Zones (NCCZs). Currently undertaking consultation with residents, once this process is completed each complex will be designated a NCCZ on a rolling programme and it should be noted, that all work done to date has been successfully implemented.	Fully Met	100	●

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06. Facilitate the provision of support to victims of anti-social behaviour	<p>The Safer Caerphilly Community Safety Partnership (SCCSP) has commissioned the charity Victim Support to employ a local "Victims Champion" to support victims and witnesses of Anti-Social Behaviour (ASB). The "Victim's Champion" is supported by trained Victims Support ASB counsellors. All agencies involved in the SCCSP ASB process are engaged with the "Victims Champion" striving to enhance the service they provide to victims/witnesses.</p> <p>This year the partnership introduced the provision of CCTV cameras to vulnerable and high risk victims of ASB where they were unable to fund such provision themselves. The Victims Champion was trained to Level 3 NVQ in mediation services to assist victims and witnesses in protracted cases of ASB.</p>	Fully Met	100	➖
07. Maintain a 24/7 CCTV network to protect and reassure our communities	<p>The CCTV network for CCBC now consists of a total of 148 town centre cameras located in 27 town centres throughout the Borough. These are monitored by Security Industry Authority Licensed Operators working to National Security Inspectorate Audited standards and are monitored 24 hours a day, 7 days a week.</p>	Fully Met	100	➖
08. Continue development of the Safer caerphilly Volunteer network	<p>The Safer Caerphilly Volunteer Network incorporates the diverse range of individuals who are actively involved in their communities and have an interest in working alongside other partner agencies to tackle crime and anti-social behaviour. The Volunteer Network is made up of individuals from groups such as Neighbourhood Watch, Crime Prevention Panels, Community Groups and Partnerships, Street Pastors and Tenants and Residents Associations.</p> <p>There are currently 243 members of the Safer Caerphilly Volunteer Network Work will continue beyond the duration of this objective to maintain the Safer Volunteer Network.</p>	Fully Met	100	➕
09. Ensure the Safer Caerphilly Community Safety Partnership promotes community engagement through the PACT process	<p>Gwent Police produce newsletters each month for each of the 33 Wards within Caerphilly County Borough. Various aspects of SCCSP work are included in the newsletters such as updates on Police and Communities Together (PACT) priorities and on-going projects/initiatives such as Project Bernie.</p> <p>The PACT process also continues to be advertised in the local Press and via local surveys that are conducted in the areas.</p> <p>Work will continue beyond the duration of this objective to maintain engagement through the PACT process.</p>	Fully Met	100	➕
10. We will work with Responsible Authorities to control disorder and nuisance associated with licensed premises and activities	<p>Work continues on this and regular meetings are held between the Responsible Authorities identified under the Licensing Act 2003.</p> <p>In the last quarter work began on the Safer Caerphilly After Dark initiative bringing together responsible agencies in tackling problems in Night Time Economy environments.</p>	Fully Met	100	➖
11. Undertake targeted enforcement actions and campaigns against those responsible for littering, fly tipping & dog fouling in our communities.	<p>Work continues to be implemented on this initiative, which is showing to have an impact on our communities and its citizens.</p> <p>Increased numbers of Fixed Penalty Notices issued for littering and dog fouling (There has been a 122% increase on this activity). Dog fouling campaign across the main parks of Penyfan/Parc Cwn Darren/Morgan Jones Waunfawr Park in support of green flag bids.</p> <p>Zero Tolerance on dog fouling continuing.</p> <p>Littering campaigns in conjunction with 2 leading franchise operations in the county borough, over 300 people signed anti littering pledge.</p> <p>High profile illicit tipping cases highlighted in press including woman being arrested at Bristol Airport.</p> <p>Any case which can be pursued, is pursued.</p>	Fully Met	100	➖

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12. Maintain local restorative justice to improve the street scene, working with our partners to utilise community payback hours in areas identified by members of the public	The Safer Caerphilly Community Safety Partnership continues to work closely in partnership with colleagues at the Wales Probation Trust on the Community Payback initiative, which sees offenders carrying out tasks in the community, while wearing fluorescent orange jackets to ensure they are highly visible to members of the public. Minor restorative projects are also submitted to the Youth Offending Service for intervention. Restorative Justice now considered at custody suites for under 18's.	Complete	100	⬆️
13. Working with Partners to develop and enhance the recent StreetPride initiative to assist communities to take pride and responsibility in their streets and neighbourhoods	<p>The StreetPride initiative was launched in April 2010. The Council, Wales Probation Trust, Fast Forward and the Police continue to participate in this ongoing initiative and in addition to dealing with everyday public concerns about our streets, villages, towns and surrounding environments, we have now established and well embedded some specific working groups that are making an impact on the quality of life in our borough. For example:</p> <ul style="list-style-type: none"> A network of volunteers and Community Champions. A Community Payback Scheme. A Graffiti Busters programme. Community Cleansing Teams. A Tidy Towns, Tidy Places Team. A Community Assets Team. A Weed Removal Team. <p>In 2011/12, there were 8 clean-up campaigns carried out and we secured almost £40,000 of Welsh Government (WG) Tidy Towns funding for 9 projects under this scheme.</p> <p>"We continue to make progress in this area with increased levels of enforcement activity. We have also heightened our approach to naming and shaming offenders so that we now publish their details in the Council newspaper delivered to every home in the Borough and through social media, as well as on our website and media releases. We have also continued our programme of awareness raising events including dog fouling flagging events, days of action with partners, and working with a major fast food restaurant chain on signing up their customers to litter pledges."</p> <p>The StreetPride website has been enhanced to further promote the initiative and message, and a hotline has been created to receive service request on the main issues which can be addressed by the service areas to enhance the street scene.</p> <p>This initiative will continue beyond the duration of this objective.</p>	Complete	100	⬆️
14. Ensure both centre and street-based Youth Services staff continue to educate young people to keep themselves safe and behave acceptably in public	<p>Youth Service teams proactively work with the Police and the Police Community Support Officers (PCSOs) and are also represented at the Safer Caerphilly Community Safety Partnership (SCCSP) tasking meetings. Police officers and PCSOs have worked alongside Youth Service personnel in the delivery of specific diversionary activities at key calendar periods such as Easter (for example. Project Bernie' which is a South Wales Fire and Rescue Service and partnership initiative that aims to tackle and stop deliberate grass and mountain fires over the Easter Holiday period, in high risk areas of South Wales) and Halloween and Bonfire night.</p> <p>82% of young people surveyed (115) engaged with the Youth Service Hub team (Communities First areas) reported that their involvement had helped them to learn more about risk taking topics, such as alcohol, drugs, crime, anti social behaviour, smoking, sexual health, money, truancy, health, arson, hate crime and vandalism.</p> <p>64% reported behaviour change with regards to: Cutting usage of drugs and alcohol. Less aggressive. Better behaviour. Smoking less. Impact on truancy. Trying not be involved in ASB. Thinking about dangers and consequences. Thinking about things more. More aware of different religions (tolerance) Reduce usage of energy drinks.</p>	Fully Met	100	⬆️

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15. 12/13 - Continue to work with the wider Safer Community Safety Partnership (SCCSP) Members to further develop improvements (timeliness and effectiveness) in shared service delivery.	Partnership processes have been enhanced this year in part due to the preparatory work required for the Single Integrated Plan (Welsh Government Guidance for 2013). This has driven a revised planning structure and a more focussed selection of performance measures. The advent of the Police and Crime Commissioner and the move towards a regional funding model by Welsh Government have prompted the sharing of best practice with key partners across the region. A shared Partnership Tasking process has been revamped to include key input from all partners in providing short time intelligence to drive shared solutions to community problems. Work is continuing on this action under new planning/restructures.	In Progress	80	🟡
16. 12/13 – Adopt a ‘Neighbourhood Management’ approach in conjunction with partners to decrease crime and anti-social behaviour, particularly in areas that have failed to follow the improving trend as quickly as others	A comprehensive neighbourhood management approach was not possible due to funding constraints. However, work has taken place among Community Safety partners to tackle problems in wards where progress in reductions in crime and ASB has been less marked than in others. Particular emphasis has been placed on problem solving approaches at transport interchanges and areas not actively covered by the CCTV network. By a combination of community engagement and shared interventions (through problem solving meetings and monthly partnership tasking) focus has been maintained and will continue to ensure improvements made are sustained. Therefore, work against this action could never be 100% completed.	Partially Completed	80	🟡
17. 12/13 - Prepare for forthcoming changes in Community Safety funding, and changes in our Community Safety partners, by providing evidence to demonstrate our historical effectiveness	Effective progress has been made as transitional arrangements have become known. Work is taking place to prepare for the Police and Crime Commissioner funding process from Summer 13. Preparatory work underway to safeguard key partnership posts in relation to ASB. Reports prepared supporting ASB team and Victims Champion post. Substance Misuse funding changes are being developed with financial processes between Gwent authorities developed. Staffing issues in substance misuse safeguarded as far as possible. Welsh Government Youth Crime Prevention fund redeveloped on a regional footprint in preparation for 1314.	Fully Met	100	🟡
18. 12/13 – Ensure direct interventions with perpetrators of anti-social behaviour occur and where necessary, provide dedicated and sensitive support for victims throughout our community (creating a ‘deterrent effect’ and providing ‘reassurance’).	ASB perpetrators managed via a multi agency problem solving approach. Engagement at the early stages to divert behaviour conducted through Communities/Families First interventions in youth settings and in the latter stages via Youth Offending Service mentoring and strike support. Intensive multi agency intervention provided through the family intervention project. ASB victims supported via the Victims Champion who has also engaged with Hate Crime Victims. Private external CCTV systems provided to high risk victims. Victims Champion trained to provide mediation services in protracted cases.	Complete	100	🟡

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How much did we do?

Evidence

Period	Title	Actual	Result 12 Months Ago	Comment
Q4 12/13	Number of fixed penalty notices issued for dog fouling incidents	73.00	59	Accumulative Result: Q1=22 Q2=26 Q3=12 and Q4=13
Q4 12/13	Number of fixed penalty notices issued for littering incidents	365.00	136	Accumulative Result: Q1=73 Q2=101 Q3=83 and Q4=108
Q4 12/13	Number of service requests on anti-social behaviour matters	6790.00	6911	Accumulative Result: Q1=1477 Q2=1882 Q3=1538 and Q4=1893
Q4 12/13	Requests for removal of graffiti	65.00	109	Accumulative Result: Q1=10 Q2=12 and Q3/4=43

Evidence

Period	Title	Actual	Target	Intervention	RAG	Result 12 Months Ago	Comment
Q4 12/13	Number of children and young people entering the youth justice system for the first time	102.00	256.00	286.00	🟩	156	Accumulative measure. BLAENAU GWENT & CAERPHILLY YOUTH OFFENDING SERVICE There is a national drive to reduce levels by 20% by 2020 since 08/09 (Approx equiv to 2% reduction per year) Q1: Male=25 and Female=5 Q2: Male=15 and Female=5 Q3: Male=29 and Female=3 Q4: Male=17 and Female=3
Q4 12/13	Number of community payback hours received across the County Borough	24938.92	28000.00	20000.00	🟡	37582	Accumulative result, monitored by the Wales Probation Trust. The hours received are determined by negotiation, levels of availability and funding. This year covered 20 community projects.
Q4 12/13	Number of members on the community volunteer network	243.00	230.00	217.00	🟩	235	There are currently 243 members of the Safer Caerphilly Volunteer Network.
Q4 12/13	Number of under age test purchases undertaken for Alcohol Purchases	52.00	70.00	50.00	🟡	73	Change in legislation (1/11/12) has made it difficult to justify the use of under age test purchasing, resulting in decrease in number of attempts. Q1=8 Q2=11 Q3=15 and Q4=18

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How well did we do it? & Is anyone better off?

Evidence

Period	Title	Actual	Target	Intervention	RAG	Result 12 Months Ago	Comment
Q4 12/13	STS007 The percentage fly tipping incidents which lead to an enforcement activity	46.18	40.00	30.00	↑	40.28	Quarterly accumulative measure. Figure taken from Flycapture, the national fly tipping data base.
Q4 12/13	STS006 The percentage of reported fly tipping incidents cleared within 5 working days	99.29	99.00	96.00	↑	99.53	Monitored Quarterly. With overall performance for 2012/13 = 99.05%. The overall performance for 2011/12 = 98.34%.
Q4 12/13	ASB Drop off rate % decrease between strike 1 and 4 intervention stage of the ASBO process	99.48	99.00	90.00	↓	99.44	For Q4 = 99.48%: Strike 1 = 193 Strike 2 = 64 Strike 3 = 22 Strike 4 = 1 Totals for 2012/13 = 99.35%: Strike 1 = 920 Strike 2 = 193 Strike 3 = 108 Strike 4 = 6
2012/13	% Households who Strongly or Tend To Agree that the Police and Caerphilly CBC are dealing with anti-social behaviour and crime issues that matter in this area	58.00	58.00	54.00	↓	53 in 2009	Last Survey 2011. Next Survey due in the Summer of 2013.